

WARRANTY SERVICE REQUEST



Please email any warranty issues to customerservice@oyofitness.com. Please include a description of the problem and how it occurred, as well as any pictures or videos which will show the issue in question.

If you need to return a part or fill out the following form and return to the address at the bottom of this page, along with the product/parts. If you bought your product through oyofitness.com, oyogym.com, or novagym.com, please include your order number. If you bought your product through a third party retail location either in person or online, please include a copy of your proof of purchase.

PRODUCT: _____ ORDER #: _____ MODEL #: _____

CUSTOMER INFORMATION/RETURN ADDRESS

First Name: _____ Last Name: _____

Address: _____

City: _____ Zip: _____

State/Province: _____ Country: _____

Daytime Phone #: _____ Email: _____

DESCRIPTION OF PROBLEM

Return this form along with the product/part in need of service to:

Smart Warehouse - WH33
Attn: OYO Returns
31850 W 196th Street
Edgerton, KS 66021